

Our Internet access at a glance

THE INFINITE POWER OF CABLE

I N T E R N E T



A Quebecor Media Company

	Basic Internet	High-Speed Internet	Extreme High-Speed Internet	Extreme Plus High-Speed Internet	Ultimate Speed Internet 30	Ultimate Speed Internet 50
Maximum download speed	600 Kbps	7 Mbps	10 Mbps	20 Mbps	30 Mbps	50 Mbps
Maximum upload speed	128 Kbps	820 Kbps	900 Kbps	1 Mbps	1 Mbps	1 Mbps
Monthly capacity (uploading and downloading)	2 GB combined Each month, you can download the equivalent of 100 videos (MPEG, AVI, WMV) averaging 10 MB OR 200 audio files (MP3, WMA) averaging 5 MB.	20 GB/10 GB Each month, you can download 4,000 audio files (MP3, WMA) averaging 5 MB OR 2,000 MPEG videos averaging 10 MB OR 20,000 JPEG images averaging 1 MB.	100 GB combined You can download 1 song (MPEG, MP3, WMA) of about 6 MB OR up to 108 58-KB JPEG images in only 5 seconds.	20 GB/10 GB You can download 4 songs (MPEG, MP3, WMA) of about 6 MB OR up to 430 58-KB JPEG images in only 10 seconds.	30 GB combined You can download a preview averaging 200 MB in 1 minute OR 6 MPEG songs averaging 6 MB in 10 seconds.	50 GB combined You can download a 2-hour movie averaging 1,75 GB in 5 minutes OR 10 MPEG songs averaging 6 MB in less than 10 seconds.
Usage time	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Cable modem	Free rental	Free rental	Free rental	Free rental	Free rental	Free rental
Number of e-mail boxes	6	6	6	6	6	6
Storage capacity of main e-mail box	50 MB	50 MB	50 MB	50 MB	50 MB	50 MB
Storage capacity to be shared among additional e-mail boxes (5)	20 MB	20 MB	20 MB	20 MB	20 MB	20 MB
WebMail***	Included	Included	Included	Included	Included	Included
Personal Web page (5 MB)	Included	Included	Included	Included	Included	Included
Antivirus for e-mails and spam filter	Included	Included	Included	Included	Included	Included
Remote access by phone	Optional	10 hours*	10 hours*	10 hours*	10 hours*	10 hours*
Speed on Demand (valid for 48 hours)	Surf with High-Speed Internet for \$3.99 or Extreme High-Speed Internet for \$4.99	Surf with Extreme High-Speed Internet for \$2.99	-	-	-	-
Standard Security Services (antivirus, firewall, anti-spyware)	Optional \$5.95/month**	Optional \$5.95/month**	Optional \$5.95/month**	Optional \$5.95/month**	Optional \$5.95/month**	Optional \$5.95/month**
Customer Service	Monday to Friday: 7:30 a.m. to 9:30 p.m. Saturday: 8 a.m. to 6 p.m.	Monday to Friday: 7:30 a.m. to 9:30 p.m. Saturday: 8 a.m. to 6 p.m.	Monday to Friday: 7:30 a.m. to 9:30 p.m. Saturday: 8 a.m. to 6 p.m.	Monday to Friday: 7:30 a.m. to 9:30 p.m. Saturday: 8 a.m. to 6 p.m.	Monday to Friday: 7:30 a.m. to 9:30 p.m. Saturday: 8 a.m. to 6 p.m.	Monday to Friday: 7:30 a.m. to 9:30 p.m. Saturday: 8 a.m. to 6 p.m.
Technical support	24/7	24/7	24/7	24/7	24/7	24/7
Rates effective March 1st 2008						
No contract	\$32.95/month**	\$60.95/month**	\$74.90/month**	\$89.95/month**	\$74.95/month**	\$89.95/month**
12-month contract	\$27.95/month**	\$50.95/month**	\$64.90/month**	\$79.95/month**	\$64.95/month**	\$79.95/month**
Cable subscriber + 12-month contract	-	\$40.95/month**	-	-	-	-
Installation charges						
No contract	\$99.95**	\$99.95**	\$99.95**	\$99.95**	\$99.95**	\$99.95**
12-month contract	\$0**	\$0**	\$0**	\$0**	\$0**	\$0**
Additional Internet usage fees						
Price per additional Gb	\$7.95	\$7.95	\$1.50	7.95\$	\$1.50	\$1.50
Fees limit per month	\$50	\$50	No limit	No limit	No limit	No limit

* \$1/additional hour. Long-distance charges may apply. ** Where technology permits. Offer and rates may change without notice. Taxes not included. Certain conditions apply. *** Extra storage space of 2 GB available at \$9.95/year with WebMail e-mail box.