

Useful information about Vidéotron voice mail

Useful information

Rapid-prompt mode

Once you become familiar with voice mail, you will appreciate the speed of rapid prompts. From the main menu, press 4-2-3-2.

Varying the speed of a message

You can speed up or slow down message playback. Press 8-3 a few times to make it faster or 8-1 to make it slower.

To return to normal speed, press 8-2.

Speed control applies only to the current message.

Skipping a message without modifying it

If you want to skip to the next message, press #. The current message remains unchanged. This is a particularly convenient feature when you want to skip messages intended for other people living under the same roof!

Listening to the last 10 seconds again

Press 1.

Pausing during message playback

Press 2 to pause. Press any key to continue playback.

Automatic message playback mode

When automatic message playback is activated (4-2-4-1-1), the new messages are played automatically as soon as you access your voice mail. After each message, you have 3 seconds to

- skip it by pressing #
- delete it by pressing 7
- save it by pressing 9

If no key is pressed during this period, the message is automatically saved.

N.B. This information only applies to Vidéotron telephone and Softphone services.

Vidéotron wireless telephone services use a different voice mail system.

Taking your messages when you're away from home

You have three options:

1. You can use one of our access numbers.
2. You can call your home (long-distance charges may apply), and press 1 when you hear the greeting message.
3. If you have Internet access, you will probably be interested in our "Voice mail by e-mail" option.

List of Vidéotron voice mail access numbers

Sector	Access number
Alma	418 212-6666
Drummondville	819 390-6666
Gatineau	819 503-6666
Granby	450 574-6666
Joliette	450 960-6666
La Guadeloupe	418 519-6666
La Malbaie	418 620-6666
Lac Mégantic	819 907-6666
Maniwaki	819 892-6666
Mont-Laurier	819 203-6666
Montmagny	418 206-6666
Montréal	514 380-6666
Québec	418 380-6666
Rivière-du-Loup	418 292-6666
Saguenay	418 612-6666
Sherbrooke	819 575-6666
Sorel	450 551-6666
Saint-Félicien	418 307-6666
Saint-Hyacinthe	450 484-6666
Saint-Jérôme	450 553-6666
Saint-Roch-des-Aulnaies	418 919-6666
Saint-Tite	418 716-6666
Saint-Jean-sur-Richelieu	450 515-6666
Tadoussac	418 980-6666
Thetford Mines	418 305-6666
Trois-Rivières	819 601-6666
Valleyfield	450 854-6666
Victoriaville	819 980-6666

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